



AMPERSAND

Sexual Violence Resource Center
of the Bluegrass

Position Description

Position: Crisis Responder

Status: Non-exempt, part-time

Summary: The Crisis Responders help facilitate Ampersand crisis response services for survivors of sexual violence in the 17-county Bluegrass Area Development District. Based on need, Crisis Responders answer our 24-hour support line, meet survivors at local hospitals to provide advocacy and/or provide supervisory support to Ampersand volunteers

Crisis Responders sign up for shifts after hours and on weekends. Those with weeknight availability are encouraged to apply.

Hourly Rate: While on call: \$10-\$10.50
While actively working: \$15-\$15.50

To Apply:

Email cover letter, resume, and references to htamadartaza@ampersandky.org. Within your cover letter you must address your understanding of intersectionality and its importance within your professional field.

Application Deadline: Position Open Until Filled

Ampersand is an Equal Employment Opportunity employer.

No Phone Calls Please

Job Duties

- Accompaniment services to survivors of sexual violence in the 17-county Bluegrass Area Development District.

- Support survivors of sexual violence on-site at area hospital emergency rooms and law enforcement agencies by providing on-site crisis intervention, information, and support. Services are also provided to family members and friends of the survivor.
- Answer Ampersand's 24-hour support line when there is not volunteer coverage
 - Provide support, information and referrals to callers
 - Dispatch medical advocate to local hospitals
- Support Ampersand volunteers as they provide advocacy and counseling to survivors of sexual violence.
 - Fielding of basic volunteer questions regarding Ampersand's policies and procedures, as outlined in the Volunteer Guidelines and Policy Handbook and Volunteer Manual.
 - Fielding of basic volunteer questions regarding Ampersand services.
 - Providing as-needed support to Ampersand volunteers in hospital and law enforcement settings.
 - Consulting with the Volunteer Coordinator regarding policy and procedure as needed.
- Comply with HIPAA guidelines and Ampersand Confidentiality Policy when handling patient health information.

Position Requirements

- Minimum 20 years of age
- Have reliable transportation, a valid driver's license, and the appropriate level of auto insurance
- Willingness to drive in 17-county Bluegrass Area Development District
- Willingness to be available primarily on the weekends and overnight, and occasionally on holidays
- Access to personal mobile phone
- Ability to pass a background and reference check
- Commit to taking at least three shifts per month for one full year
- Complete 12 continuing education hours annually
- Willingness to take an intersectional, anti-oppression approach to your work and have a basic understanding of privilege
- Complete 40-hours of training

Desired Qualities

- Exceptional interpersonal skills
- Open to and appreciative of feedback, responsive to direction and coaching
- Highly ethical, particularly in working with confidential or sensitive information
- Experience working in a trauma-related field